

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Noriko Sugimoto  
Serial No. : 10/007,198  
For : TROUBLE MANAGEMENT SYSTEM  
Filed : October 19, 2001  
Examiner : Andre D. Boyce  
Art Unit : 3623

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 CFR 1.1121(a)

In response to the Office Action mailed September 25, 2007, please amend the above identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this Amendment.

**Remarks** begin on page 7 of this Amendment.

I hereby certify that this correspondence is being transmitted via the Patent Electronic Filing System (EFS) to the United States Patent and Trademark Office on the date shown below:

John J. Torrente

December 26, 2007  
Date of Signature

Signature